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**Senior Assistant Manager, Sales Associate & New Employee Trainer**  
Blockbuster Video - Temple Hills, Maryland [11/1995 – 7/2005]

Achievements and Responsibilities included customer service, employee management/delegating and sharing shift duties, suggested sales, commissioned Direct TV sales, daily cash handling, banking procedures, processing daily paperwork, emails, voicemails, monthly inventory management and training other employees.

## **Education**

**University of Maryland Baltimore  
County – Catonsville, MD  
[2002 – 2004]**

Degree Achieved: Bachelor of Art  
– Visual Communications: Graphic  
Design Emphasis  
Date Graduated: 12-23-04  
GPA: 3.78  
Dean's List / Magna Cum Laude

**Prince Georges Community  
College – Largo, MD  
[1996 – 2001]**

Degree Achieved: Transferred  
Date Graduated: May 2001  
GPA: 3.5  
Dean's List / Academic Honors

**Gwynn Park High School  
Brandywine, MD  
[1991 – 1995]**

Degree Achieved: Diploma  
Date Graduated: 06-02-95  
GPA: 4.0  
Academic Honors and Perfect  
Attendance

## **References**

### **Work References**

Mike Ashley – Manager ARC  
Email: mashley@e-arc.com  
Work Phone: 703-893-0335  
Cell Phone: 703-400-7475

Kristin Young – Corporate Sales  
Manager ARC  
Email: kyoung@e-arc.com  
Cell Phone: 703-928-8352

John De Los Rios – Colleague  
Email: jdelosrios@e-arc.com  
Work Phone: 703-893-0335  
Cell Phone: 703-501-8357

### **Educational References**

Guenet Abraham – Professor of  
Visual Arts at UMBC  
E-mail: abguenet@umbc.edu

Peggy Re – Professor of Visual  
Arts at UMBC  
E-mail: re@umbc.edu

Michelle Bazemore – Professor of  
Art Dept at PGCC  
E-mail: bazemoms@pgcc.edu

Thomas Berault – Professor of Art  
Dept at PGCC  
E-mail: beraulta@pgcc.edu

### **Personal References**

Craig Anderson – Friend  
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Cell Phone: 443-244-0057

Aaron Miller – Friend  
Cell Phone: 478-318-4379